

Everyone, at some point in their lives, experiences transportation issues. We care about your ability to get to healthcare appointments. All Medicaid providers offer transportation services to healthcare appointments. Some of the following transportation providers will bill your insurance, depending on the transportation provider and the insurance. You must call your insurance company **PRIOR** to reserving a transportation service to see if you qualify.

<u>Disclaimer</u>: Information in this resource guide may change. It is the individual's responsibility to verify with transportation providers for all services.

<u>Managed Care Plans:</u> These plans are listed in bold throughout the resource guide. Most managed care plans participate in transportation reimbursement for clients or family members for medical appointments. Please contact your managed care plans to explore reimbursement benefits.

Provider	Number	Hours of Service	Fleet Information	Cost Per Trip	Service Area
Adelante	419-244-8440	Appointment- based/call ahead Mon, Wed, Thurs, & Fri: 9a-4p Tues: 12p-8p	Vans	Free for Adelante clients, call 419-244- 8440 for more info about becoming an Adelante client	Lucas County
Black & White Transportation	419-536-8294	ASAP Taxi Service 24/7	Vans Cars Paratransit vehicles	\$2 (pick-up fee), then \$2.30/mile +7.25 % tax Call for more information about sliding fee scale prices	All of Northwest Ohio, Findlay, North Baltimore
Buckeye Health Plan	1-866-246-4358	Appointment based 48 hours in advance	Vans Cars	Buckeye provides round trip coverage for covered services 30+ miles away. Also, 15 round-trip visits (30 one-way trips) per member per 12- month period to covered healthcare/dental appointments, WIC appointments, and redetermination appointments with your JFS caseworker.	State of Ohio



CareSource	1-800-488-0134	Appointment based 48 hours in advance	Vans Cars	If you must travel 30+ miles from your home to get covered health care services, CareSource will provide transportation to and from the health partner's office. CareSource also offers up to 30 one-way trips or 15 round trips per member per year for transportation less than 30 miles.	State of Ohio
Lucas County NET Program	419-213-8910	Appointment based 48 hours in advance	Bus Paratransit vehicles Vans Cars	Medical Transportation Needs Assessment form completed by medical provider required. Forms available at http://co.lucas.oh.us/2434/Forms-and-Service-Center, picked up in person, or may be mailed.	Lucas County
Lyft	Download the Android or iPhone app	ASAP 24/7	Cars SUVs	Initial Cost: \$0.90 Service Fee: \$2.35 Price per minute: \$0.12 Price per mile: \$0.76 *Fare estimates may vary on time of day FREE \$20 ride credit for first time users	100 mile limit
Med Express	419-359-5999	ASAP Mon-Sun: 6a-6p	Vans Cars Paratransit vehicles	\$2.30/mile Participates with major insurance or reduced rates Do take cash	Majority of Lucas county, Bowling Green, Maumee, and Holland



Molina Healthcare	866-642-9279	Appointment based 48 hour notice 24/7	Vans Cars	Molina Healthcare provides 15 round-trip visits (30 one-way trips) for each member per calendar year to any Molina Healthcare provider.	State of Ohio
Mommy and Me Ride Free	419-842-0800	Application process only through Pathways, call 419-842-0800 for more info about eligibility. Program will end on September 30, 2018. Mon-Fri:9a-5p	Services available through, TARTA & TARPS.	Free for women who are pregnant or parenting a child under the age of one AND enrolled in home-visiting programs.	Lucas County with some exceptions.
Morgan Transit LLC	419-866-5911	Appointment based/call ahead- 2 day advance Mon-Sat: 8a- 10p	Vans Paratransit Vehicles	\$2.50/mile Participates with major insurances for reduced rates	Lucas County, Columbus, Ann Arbor, and Cleveland
Need a Ride? Transportation	855-475-7433	Appointment based/call ahead- 2 day advance 24/7	Vans Cars Paratransit vehicles	\$2.30/mile Participates with major insurances for reduced rates	State of Ohio



Paramount Advantage	866-837-9817	Appointment based Min. 48 hours in advance, up to 30 days in advance Mon-Fri 8:30a-5p	Vans & Cars Bus Paratransit vehicles	All Paramount Advantage members are eligible for 15 round trips (30 one-way trips). Paramount Advantage will provide unlimited transportation to members who <i>must</i> travel 30 miles or more from their home to an approved Medicaid-covered appointment.	State of Ohio
RA Cab	419-244-4222	Appointment- based/call ahead ASAP Taxi Service Mon-Sat: 5a-7p	Vans Cars	\$2 (pick-up fee), then \$2.30/mile +7.25 % tax Participates with major insurance companies for reduced rates	Northwest Ohio
TARTA	419-243-7433	Public Transportation System Fixed line bus routes Hours vary based on route Wheel-chair accessible	Buses	\$1.25 per trip (adults and children over 6) Google maps; bus icon; TARTA bus routes available TARTA Findmybus app	Lucas County with some minor exceptions
Toledo Medical Transport LLC	419-214-0200	Appointment- based/call ahead 24/7	Vans Cars Paratransit vehicles	Insurance billing only	Lucas and Wood County



TLC Transportation	419-476-9350	Appointment- based/call ahead Mon-Fri: 9a-5p Sat: hours vary	Vans Cars Paratransit vehicles	Round trip: \$50 Cost based on insurance eligibility	Toledo area, including Sylvania, Perrysburg, Rossford, Bedford
Uber	Download the Android or iPhone app	ASAP 24/7	Cars SUV	Initial Cost: \$0.90 Service Fee: \$2.35 Price per minute: \$0.12 Price per mile: \$0.76 *Fare estimates may vary on time of day	4 hour trip limit
United Healthcare	1-800-895-2017	Mon-Fri: 7a-7p	Cars Vans	Will pay for up to 30 one way or 15 round trip rides to medical visits or the pharmacy	State of Ohio
United Way 2-1-1	2-1-1	24/7	N/A	The United Way 2-1-1 Help Center provides free and confidential 24-hour access to a compassionate professional who will review your options for help, develop a plan and act as your advocate if you are faced with barriers to service.	Call for Service Area
Weakends Transportation	419-320-7044	24 hour notice needed Mon-Sun: 5:30a- 8:30p	Car Van Bus	\$2 (pick-up fee), then then \$2.30/mile Reduced rates are available	State of Ohio

If you have any questions or concerns with the following public transportation resources, please contact the Mobility Manager at TARTA and he will be happy to help navigate you to services you need.

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