#### **Toledo-Lucas County Health Department Standard Operating Procedure**



# **Environmental Health Enforcement Program Reporting**

Original Effective Date:	Review / Revision Date:	Environmental Health Procedure:		
September 12, 2019		2019.09.060		
Subject Matter Expert: Director of Environmental Health History: ⊠ New □ Revised □ Archived				
Organizational Scope:				
☐ Full Agency ☐ Administration ☒ Community & Environmental Health ☐ Health Services ☐ Health Promotion/Policy Integration				
Frequency of Review:				
□ Annually □ Biennially □ 5 Years □ Other: As Needed				
Location:				
S-Drive: S: → Common → Policies, Plans & Procedures				
Website: www.lucascountyhealth.com/employee-login/				
Hardcopy: TLCHD Policies & Procedures Manual in HR Office				
Archived Version(s):				
Requisite Signatures				
Health Commissioner     Diffector of Environmental Heal	th & Community Services	Date 9/11/19 Date		



## **Environmental Health Enforcement Program Reporting**

#### I. Scope

This procedure applies to all enforcement programs in the Environmental Health Division of the Toledo-Lucas County Health Department.

#### II. Purpose

The purpose of this procedure is to provide staff with an understanding of the expectations and processes which will be used to evaluate and write an annual report for each enforcement program in the Environmental Health Division.

#### III. Background

This procedure will provide guidance for staff working in the Environmental Health Division with regards to evaluating enforcement programs. Environmental Health Division staff will look at each program and identify patterns and trends, review summaries of complaints, enforcement activities and compliance. Reviewing data will allow staff to evaluate each program and develop planned improvements, if necessary.

#### **IV. Procedures**

#### A. Annual review of enforcement programs

- 1. Annually enforcement programs will be evaluated by staff.
- 2. Review of enforcement programs will take place during a staff meeting or multiple meetings if necessary.
- 3. Each enforcement program will have a typed final report.
- 4. Meeting minutes will be recorded to document the review of enforcement programs.

#### B. Each enforcement program shall report on the following items

- 1. Ensure each enforcement program is meeting criteria set forth in the appropriate Ohio Administrative and Revised Code. (Example, state standards for inspection frequency)
- 2. Summarize enforcement activities for establishments within the past year in regards to administrative summons, suspension or revocation of license.
  - a. Summarize enforcement activities for residences/properties within the past year in regards to enforcing lead safe activities and healthy homes.
- 3. Review violation data to identify patterns and trends.
- 4. Address identified patterns and trends to develop goals. For example, observed an increase in record keeping violations in the pool program. Goal: Provide free record keeping training

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- to Lucas County pool operators to decrease recordkeeping violations observed when conducting inspections.
- 5. Identify changes, if needed, in management of the enforcement program to ensure the program is successful in meeting goals set by the program Sanitarians.

#### C. Environmental Health enforcement programs on advanced monitoring or criteria status

- 1. Review for any Environmental Health enforcement program on advanced monitoring or criteria status must take place every 6 months or until the program is back in good standing.
- 2. Review of the enforcement program must address the items listed on the program performance improvement plan.
- 3. All items listed in a performance improvement plan must include goals listed to meet program criteria.

#### V. Maintenance

#### A. Review

 The Annual Report for Enforcement Programs standard operating procedure is to be reviewed every 5 years, and as needed to ensure compliance with both agency and accreditation standards.

#### B. Revision

- 1. All changes made to this SOP are to be noted on the **Record of Change.** Substantial changes will require renewed signatures from all applicable parties. This includes changes to the intent, scope, procedures, or policy statement.
- 2. Changes in style, format, grammar or minor error correction will not require renewed signatures but must be indicated on the Record of Change.

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### **Record of Change**

(Required for all procedures)

Date of Change	Changes Made By	Changes Made/Notes	Approved By
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