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## FOR IMMEDIATE RELEASE

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## TLCHD Announces New Tool to Report Food Facility Complaints and Foodborne Illnesses

The Toledo-Lucas County Health Department is pleased to announce a new way to submit food facility complaints and foodborne illnesses, by way of an electronic form on the Health Department's website.

TLCHD recently launched a form allowing members of the public to report an unsafe or unclean food facility or an illness after eating at a local food facility. The form requests the following information: nature of the complaint, location, submitter's contact information and symptoms if reporting an illness.

The new reporting tool will streamline food related concerns reported to the Health Department's Food Safety Program. TLCHD epidemiologists will follow up on suspected foodborne illness reports.

TLCHD believes a more efficient reporting system will allow better tracking of local foodborne illness trends, in addition to providing an easier and timely way for staff to access facility complaints.

Historically, TLCHD has received complaints by phone, email, and social media. TLCHD is eager to engage the public through a simple and accessible reporting, and ultimately serving the community in a more efficient way.

The food facility/safety complaint or sickness after eating form:

<https://survey.alchemer.com/s3/7450902/Food-Safety-Illness-Reporting>

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